

MOUNT ROGERS COMMUNITY SERVICES

March 24, 2025

Minutes

The Mount Rogers Community Services Board of Directors met in-person on Monday, March 24, 2025, at 1:00 p.m. at the E. W. Cline, Jr., Building in Wytheville, Virginia.

PRESENT:

Ms. Kathy Cole  
Ms. Michelle DeBord  
Ms. Susie Dixon Garner  
Mr. Gerald Goad  
Mr. Patton Graham  
Ms. Joanne Groseclose  
Ms. Kristyna Lathem  
Ms. Christin Long  
Ms. Sandy Worrell

MEMBERS ABSENT:

Ms. Kathy Havens  
Mr. Kris Ratliff  
Ms. Betsy Shearin  
Ms. Jo Viars

STAFF PRESENT:

Ms. Patty Belcher  
Ms. Sandy Bryant  
Ms. Kathy Cressel  
Ms. Samantha Crockett  
Ms. Laura Davis  
Mr. Austin Edwards  
Ms. Kayla Fisher  
Mr. Bob Gordon  
Ms. Wendy Gullion  
Mr. Jason Hash  
Mr. Josh Hess  
Ms. Becca Martel  
Mr. Bobby Miglani  
Mr. Logan Nester  
Mr. Richie Pack  
Ms. Michelle Snavelly  
Ms. Rita Viars

OTHERS:

Individuals (2)  
Ms. Barbara Bartnik

## I. CALL TO ORDER

Mr. Gerald Goad, Chairperson, called the meeting to order.

Mr. Goad introduced Mr. J. Patton Graham, the new Board member, representing Smyth County.

## II. MOMENT OF SILENCE

Mr. Goad offered a moment of silence in recognition of the decisions made during the meeting and the people whose lives are affected by the decisions.

## III. APPROVAL OF February 24, 2025, MINUTES

The minutes of February 24, 2025, were approved as presented in the motion of Ms. Susie Dixon Garner and seconded by Ms. Kristyna Lathem. The motion passed with one abstention from Mr. J. Patton Graham due to being a new Board member.

## IV. ACCEPTANCE OF DONATIONS

Mr. Goad announced the Agency had received various donations for February totaling \$17,835 including:

- Longwood – \$600 for the Twin Campus golf tournament team sponsor.
- Mattie Walters – \$300 for Depend diapers.
- First United Methodist Church – \$250 for the One Day at a Time Resource Boxes for supplies.
- Ebenezer Lutheran Church – \$50 for One Day at a Time Resource Boxes for supplies.
- Ammi's Barber Shop – \$150 for One Day at a Time Resource Boxes for supplies.
- Virginia Rural Health Association – \$350 for Creating Connections.
- Art League of Marion – \$200 for C3 Recovery Class for meals.
- Tammy Bise – \$50 for C3 Recovery Class for meals.
- Ginny Moorer – \$50 for C3 Recovery Class for meals.
- Shirley Lockhart – \$50 for Creating Connections for meals.
- Sally Moorer – \$75 towards Creating Connections for meals.
- Jennifer Johnson – \$60 for Emory & Henry CHATS Program for hot chocolate bar/bottled water/napkins/flatware.
- Rotary Club of Marion – \$250 for the Emory & Henry CHATS Program for a pancake bar.
- Truliant – \$400 towards the purchase for nine food boxes.
- Vendors with a Cause – \$15,000 for Wythe Youth Services Angel Tree to purchase gifts for 135 children.

MOTION: Ms. Joanne Groseclose moved that the Board accept the donations as presented.

The motion, seconded by Ms. Sandy Worrell, passed unanimously.

## V. OLD BUSINESS

### A. Everbridge Notifications

Ms. Kayla Fisher, Director of Executive Operations, requested Board members to complete and return the Everbridge Alert System Enrollment form in the Board packet to receive emergency alert notifications from the agency.

### B. Committee Assignments

Ms. Kayla Fisher noted the 2025 Committee Assignments in each Board packet. Mr. Goad reviewed the Assignments at the February Board meeting.

## VI. NEW BUSINESS

### A. Budget and Finance Committee Report

1. Ms. Patty Belcher presented the financial statement for February 28, 2025, for Board review and approval.

MOTION: On behalf of the Budget and Finance Committee Ms. Susie Dixon Garner moved that the Board accept the financial statement for February 28, 2025, as presented.

The motion passed unanimously.

2. Ms. Bryant shared information relative to the impact of services provided to individuals during FY2024 in the Wythe and Grayson Counties. Statistical impact reports will be presented to the Board for each locality at future Board meetings.
3. Ms. Belcher announced the Agency had been awarded grant funding in the amount of \$25,000 from the Smyth County Community Foundation to support expansion of the smoking cessation project in Smyth County.
4. Ms. Belcher presented the FY2025 Mid-Year Financial Budget Summary Report for Board review and approval.

MOTION: Ms. Susie Dixon Garner moved to accept the FY2025 Mid-Year Financial Budget Summary Report as presented.

The motion passed unanimously.

## B. Data Measures

Ms. Michelle Snavelly, Director of IT Business Systems, presented the FY2024 Liability, Uninsured Prescreen, and Write-off Adjustments update for each service locality.

## C. Chief Executive Officer Report – Day Service Store

Ms. Sandy Bryant introduced Ms. Becca Martel, Director of Behavioral Specialty Services and Mr. Austin Edwards, Day Services Direct Support Professional. Ms. Martel shared information relative to the new Wythe Day Support Store recently set up at the Wythe Day Support Services Program at the Wythe Supported Employment Services facility.

Ms. Martel introduced two individuals that have been instrumental in organizing and setting up the Day Support Store. The project offers job skills to individuals through the operation of the store which is open Monday – Friday from 8:00 a.m. – 2:00 p.m. Items are sold to individuals and staff from Day Support Services, Group Homes, and Employment Supported Services Program, including agency providers. Items sold range from snacks, drinks, including craft and game items. To date, the store has brought in \$100 in sales. Plans are to set up other Day Support Stores in Smyth and Twin County Day Support Services Programs.

## VII. INFORMATIONAL ITEMS

- Program and Administrative Monthly Reports

Mr. Bob Gordon, Chief Human Resource Officer, reported to the Board that the Agency will not increase health insurance premiums for the period July 1, 2025 through June 30, 2026 based on the Experience Rating Report received from The Local Choice, the employee health insurance carrier for the Agency.

- CCBHC Committee Update

Ms. Laura Davis, Chief Continuous Quality Improvement Officer, updated the Board on the CCBHC Advisory Committee meeting relative to recent AI solution implementation to assist with outpatient counseling documentation improvements, Peer Center participation, ASAM criteria to the 4<sup>th</sup> edition update, 42CFR changes around privacy, and shared positive results from the recent cell phone ban in area public schools.

- Program – Dr. Bobby Miglani

Dr. Bobby Miglani, Chief Medical Officer, presented an overview of Psychiatric Services, including information about the mobile health van that will take services to distant corners of our service areas in collaboration with the health department to offer an array of mental health and preventative services under one umbrella. The launch date for the mobile health van is scheduled for May 1, 2025. Dr. Miglani introduced Mr. Josh Hess, Nurse Practitioner, and Mr. Jason Hash, Director of Nursing, who will be involved with the mobile health van project.

## VIII. EXECUTIVE SESSION

Mr. Gerald Goad entertained a motion to move into closed session.

MOTION: Ms. Susie Dixon Garner moved that the Mount Rogers Community Services Board convene a closed meeting under the Virginia Freedom of Information Act in order to discuss a Personnel matter under Virginia Code Section 2.2-3711(A)(1).

The motion, seconded by Ms. Sandy Worrell, passed unanimously.

Mr. Goad entertained a motion to move into public session.

MOTION: Ms. Kathy Cole moved to reconvene into public session.

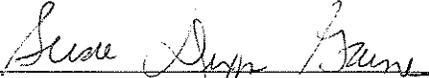
The motion, seconded by Ms. Kristyna Lathem, passed unanimously.

After reconvening into open session, the Board certified that to the best of each member's knowledge, only public business matters lawfully exempt from statutory open meeting requirements and only public business matters identified in the motion to convene the Executive Session were discussed in the Executive Session.

Based on the information presented in the closed session, no motions were made or acted upon during the meeting.

## IX. ADJOURNMENT

There being no further business, the meeting was adjourned on the motion of Ms. Christin Long and seconded by Kristyna Lathem, which passed unanimously.

  
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Ms. Susie Dixon Garner, Secretary