

Consents Communication Preferences

An additional tab has been added within the Consents service titled Communication Preferences. This tab will capture consent in regards to voice mail, preferred communication method, etc.

Voice Mail Consent

If there was a previous voice mail consent completed, that date will inject in the following area.

Previous Voice Mail Consent dated:

The individual will either answer 'Yes' or 'No' to give consent to leave a voice mail.

- YES - I agree to the consent for Voice Mail Consent dated 06/30/2014.
- NO - I do not give consent for Voice Mail Consent.

- If answered 'Yes', the following will prompt for the date of consent to be entered. This date will inject back into the individual's profile. Please remember to enter the current date here if consent is being obtained. If no date is entered, the previous date or no date will inject back to the individual's profile.

Date Voice Mail Consent Obtained (If no previous date)

- If answered 'Yes, the following are options as to where the voice mail can be left. Please answer each option, either 'Y' or 'N', as indicated by the individual.

Consent given to leave VM on Individual's HOME phone?*

Consent given to leave VM on Individual's WORK phone?*

Consent given to leave VM on Individual's CELL phone?*

- If answered 'No', there will not be a prompt for a date as consent is not being obtained.

Informed Consent to Use Unsecured Electronic Communications

This section allows the individual and/or parent/guardian to authorize Mount Rogers to communicate via texting, emailing, video teleconferencing or audio teleconferencing. (Multiple options can be selected.)

- If Texting and/or Email are answered 'Y', the cell number and/or email address will need to be entered and entered in the format indicated.

Texting

Cell Number - To Text (Numbers only, no '-' or punctuation)

Email

Email to use in Contact: (someone@provider.com format ONLY)

Please note: If the either of the above two questions are answered 'N' and there was previous information in either field on the individual's profile, that information will be removed from the profile as the current information will override what is currently there.

**** In the future, if either text and/or email are chosen, those methods of contact will be able to be utilized to send appointment reminders. ****