

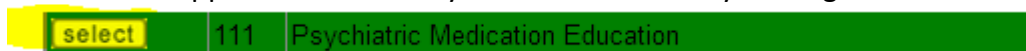
## Individual Clinical Support How To

The Individual Clinical Support is a tool that is used to provide the provider and individual with pertinent resources based on a variety of clinical information. If all of the clinical information matches based on the specification of a particular condition, the clinical support will automatically be added to the Individual Clinical Support section. For Meaningful Use purposes, the Individual Clinical Support will be reviewed by the provider which will decide whether the resources that are attached to the particular support are appropriate for the individual. The provider will then either accept or reject the support and then push the support tool to the individual's portal for the individual to access and review.

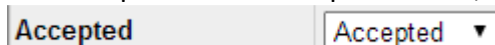
Any time a medication and/or diagnosis is added or updated, the Clinical Support tab will need to be reviewed for any new supports that have been added. The Individual Clinical Support section can also be viewed from the individual's overview.

From the Clinical Support tab:

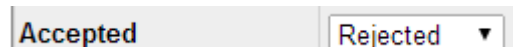
- Choose the support tool in which you need to review by clicking Select as shown below.



- You will then be able to review the information that corresponds to the particular support tool. You will also see any information contained in the text box along with any website to view as a resource for the particular support.
- For Accepted: in the dropdown box, choose either Accepted or Rejected.

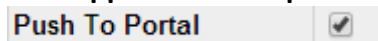


Accepted indicates that the supports have been reviewed and have been accepted by the staff.

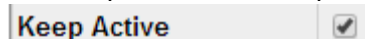


Rejected indicates that the supports have been reviewed and staff determined that they were not appropriate for the individual.

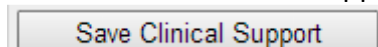
- For Push to Portal: by checking this, the clinical supports will be made available to the individual through the individual's portal. **\*\*To meet Meaningful Use requirements, the support must be pushed to the individual's portal whenever appropriate.\*\***



- For Keep Active: to keep the clinical support active, check this box



- Then click Save Clinical Support button at the bottom



- The individual will now be able to view the resources attached to this particular support tool through the individual's portal.