

MOUNT ROGERS COMMUNITY SERVICES

October 27, 2025

Minutes

The Mount Rogers Community Services Board of Directors met on Monday, October 27, 2025, at 1:00 p.m. at the E. W. Cline, Jr., Building in Wytheville, Virginia, including available attendance via Teams meeting, a teleconferencing program.

PRESENT:

Ms. Susan Clark
Ms. Michelle Debord
Ms. Susie Dixon Garner
Ms. Rebecca Taylor
Mr. Patton Graham
Ms. Joanne Groseclose
Ms. Kristyna Lathem
Ms. Christin Long
Ms. Jo Viars
Ms. Betsy Shearin
Ms. Kathy Cole
Ms. Sandy Worrell - Teams

MEMBERS ABSENT:

Ms. Kathy Havens
Ms. Kris Ratliff

STAFF PRESENT:

Ms. Patty Belcher
Ms. Sandy Bryant
Mr. Shaun Charles
Ms. Samantha Crockett
Ms. Kayla Fisher
Ms. Wendy Gullion
Dr. Bobby Miglani - Teams
Mr. Mark Morin
Mr. Richie Pack
Mr. Duncan Sandoz
Ms. Dedra Helbert
Ms. Kathy Cressel
Ms. Kala Ayers
Ms. Jennifer Burkett
Mr. Josh Hess
Ms. Amy Greer

OTHERS:

Mr. Steve Mulvaney
Ms. Charolette Parson
Ms. Barbara Bartnik
Ms. Mona Bowman

I. CALL TO ORDER

Ms. Susie Dixon Garner, Chairperson, called the meeting to order.

II. MOMENT OF SILENCE

Ms. Dixon Garner offered a moment of silence in recognition of the decisions made during the meeting and the people whose lives are affected by the decisions.

III. CITIZEN'S TIME

None.

IV. ACCEPTANCE OF September 22, 2025, MINUTES

The minutes of September 22, 2025, were approved as presented on the motion of Ms. Jo Viars and seconded by Mr. Patton Graham. The motion passed unanimously.

V. ACCEPTANCE OF DONATIONS

Ms. Kayla Fisher, Director of Executive Office Operations, announced the Agency had received various donations for September for \$4,340.94, including:

Coca-Cola Consolidated - Cash \$500 Galax Golf Tournament - Peer
Spectrum Signs - Cash \$150 Galax Golf Tournament - Peer
Carter Machinery - Cash \$600 Galax Golf Tournament - Peer
Appalachian Plastics - Cash \$600 Galax Golf Tournament - Peer
Life Center of Galax - Cash \$600 Galax Golf Tournament - Peer
Skyline National Bank - Cash \$100 Galax Golf Tournament - Peer
Bank of Marion In-Kind - \$350 Galax Golf Tournament - Peer
Lakesha Mayes In-Kind - \$11.94 CONNECT Training Program
Ebenezer Lutheran Church, In-Kind - \$50.00 One Day at a Time Resource Boxes
Ammi's Barber Shop In-Kind - \$150.00 One Day at a Time Resource Boxes
Virginia Rural Health Association Cash - \$350.00 Creating Connections
Art League of Marion In-Kind - \$200.00 C3 Recovery
Shirley Lockhart In-Kind - \$50.00 Creating Connections
Sally Moorer In-Kind - \$50.00 Creating Connections
Ebenezer Lutheran Church In-Kind - \$250.00 E&H CHATS
The Henderson In-Kind - \$329.00 Creating Connection Art & Writing Show

MOTION: Ms. Joanne Groseclose moved that the Board accept the donations for September 2025, as presented.

The motion, seconded by Ms. Susan Clark, passed unanimously.

VII. OLD BUSINESS

None.

VIII. NEW BUSINESS

A. Budget and Finance Committee

Ms. Patty Belcher presented the financial statement for September 2025 for Board review and approval.

MOTION: On behalf of the Budget and Finance Committee, Ms. Jo Viars, Chairperson, moved that the Board accept the financial statement for September 31, 2025, as presented.

The motion passed unanimously.

B. Election of Officers for 2026

Ms. Susie Dixon Garner appointed the nominating committee of Kathy Cole, Susan Clark, and Joanne Groseclose. This committee will present a slate of officers at the next committee meeting. All agreed to serve.

IX. MRCS INFORMATIONAL ITEMS

A. Program and Administrative Monthly Reports

None.

B. Region 3C Mobile Integrative Health Services Team: A Behavioral & Public Health Partnership

Ms. Jen Burkett, Ms. Mona Bowman, Ms. Amy Greer, and Mr. Josh Hess presented the Mobile Health Clinic, a joint program between the Mount Rogers Health Department and Mount Rogers Community Services. The group presented their team's mission, the areas they serve, their future goals, and how to access their schedule.

C. Chief Executive Officer Report

Workforce Survey Preliminary Results – Michael Southam Gerow, PH. D.

Mr. Michael Southam Gerow, PH.D. of VCU, presented the survey conducted with the MRCS staff, with a total of 371 participants. He explained what his program does, why they chose this specific survey, and elaborated on the outcome of the survey. Ms. Sandy Bryant responded with her action plan to implement these results, including the creation of a middle-leadership group, and by providing additional training to staff.

IX. ADJOURNMENT

There being no further business, the meeting adjourned on the motion of Ms. Kathy Cole, seconded by Ms. Kristyna Lathem, which passed unanimously.

Signed by:

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Ms. Kathy Cole, Secretary