

Mount Rogers Community Services

Title: Protocol for Administering the WellRx Social Determinant of Health Screening

Purpose: To establish a protocol for the agency to complete the WellRx service located within Credible, Mount Rogers Community Services (MRCS) Electronic Health Record (EHR).

Definitions:

Credible Record Manager—refers to a role within Credible, which is assigned to each individual's record. The staff person assigned to this role is a member of the individual's treatment team and is responsible for ensuring certain activities are completed by a member of the individual's treatment team.

Treatment Team Member(s)—refers to the staff person(s) assigned as primary to an individual from each and every MRCS program or service, in which the individual is enrolled, whether behavioral health services or other MRCS services.

Exemption: MRCS staff who complete prescreening services or IACCT services are not required to utilize WellRx in Credible. Early Intervention services and ID/DD services are exempt from utilizing the WellRx Functional Assessment service as well.

Protocol: The following steps will be utilized to complete the WellRx

1. The WellRx screening is for ages 18+.
2. As of January 2, 2025 for individuals newly enrolled in services, a WellRx screening will be completed at the initial Same Day Access CNA and will be completed annually thereafter by the Credible Record Manager.
3. After January 2, 2025 for individuals currently receiving services, the WellRx will be completed at the next quarterly for all individuals enrolled in behavioral health services and then at the next annual assessment.